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FAX COVER SHEET

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10

TO: Fan Tsang

FAX NO.: 703-872-9306

FROM: David E. Franklin

TELEPHONE NO.: 513-651-6856

DATE: 5/17/2004

CONFIRM FAX SENT/RETURN ORIGINAL TO: Libby Middleton **EXT.:** 513-651-6823

COMMENTS

Dear Ms. Tsang:

Faxed to you find the documents we will need to conduct our telephone interview. I look forward to hearing from you.

David E. Franklin

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PTOL-413A (08-03)

Approved for use through 07/31/2008. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Applicant Initiated Interview Request Form

Application No.: 09 / 223,993 First Named Applicant: Pirasteh
 Examiner: G. Gauthier Art Unit: 2645 Status of Application: pending

Tentative Participants:

(1) David E. Franklin (2) Andrew B. Ulmer
 (3) _____ (4) _____

Proposed Date of Interview: FRI 21 May Proposed Time: 2pm (AM/PM)

Type of Interview Requested:

(1) ☒ Telephonic (2) ☐ Personal (3) ☐ Video Conference

Exhibit To Be Shown or Demonstrated: ☐ YES ☒ NO

If yes, provide brief description: _____

Issues To Be Discussed

Issues (Rej., Obj., etc)	Claims/ Fig. #s	Prior Art	Discussed	Agreed	Not Agreed
(1) <u>REJ.</u>	<u>CL 1-12</u>	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(2) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(3) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(4) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Continuation Sheet Attached

Brief Description of Arguments to be Presented:

An interview was conducted on the above-identified application on _____.

NOTE:

This form should be completed by applicant and submitted to the examiner in advance of the interview (see MPEP § 713.01).

This application will not be delayed from issue because of applicant's failure to submit a written record of this interview. Therefore, applicant is advised to file a statement of the substance of this interview (37 CFR 1.133(b)) as soon as possible.

David E. Franklin
 (Applicant/Applicant's Representative Signature)

 (Examiner/SPE Signature)

This collection of information is required by 37 CFR 1.133. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 21 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

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Customer No. 26874
PATENT TRADEMARK OFFICE
Atty. Docket: 1160215.0503353IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: Pirasteh, et. al. : Paper No:
Serial No. 09/223,993 : Group Art Unit: 2645
Filed: 31 December 1998 : Examiner: Gerald Gauthier
For: SYSTEM AND APPARATUS FOR IVR PORT SHARING

AMENDMENT & RESPONSEFOR TELEPHONE CONFERENCE ONLYDO NOT ENTER CLAIMS

Mail Stop Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action, dated February 23, 2004, please amend the above-identified application as follows.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.